



Organization: Angel Flight NE

Coordinates free air transportation for children and adults who need to access life-saving medical care outside of their geographic area. There is never a charge for our services, and we provide them for as long and as often that a patient needs support.

- **Is advanced coordination needed? Yes**
given we utilize the services of volunteer pilots and earth angels, we do ask that we have at least a weeks' notice from patients so we can coordinate flights accordingly. We understand emergencies do happen and we do our best to accommodate.
- **ADA compliant: No**
Patients must be able to board and exit small general aviation aircraft.
- **Eligibility requirements:**
Anyone who is seeking medical care outside of their geographic area.
- **Contact:**
AFNE's mission coordination team: **800-549-9980**
- **Funding Cycle:** Active

Organization: Maine CDC Breast and Cervical Health Program (MBCHP)

Transportation reimbursement (\$0.46 per mile) is available statewide to enrolled clients after they've received an MBCHP-covered breast/cervical cancer screening and/or diagnostic service

- **Is advanced coordination needed? No**
- **ADA compliant: Yes**
- **Eligibility requirements:** Transportation reimbursement is only available for clients who are enrolled in the MBCHP
- **Contact:**
MBCHP Patient Navigator at **1-800-350-5180** press 1 / Maine Relay 711
- **Funding cycle:** Continuous



Organization: Cancer Resource Center of Western Maine (CRCoWM)

Travel support for cancer patients is primarily in the form of gas cards, however lodging associated with long distance cancer treatment is also available.

- **Is advanced coordination needed? N/A**
- **ADA compliant: N/A**
- **Eligibility requirements:**
This travel support is only available for clients who live in western Maine.
- **Contact: (207) 890-0329**
- **Funding cycle: Active**

Organization: Kennebec Valley Community Action Program (KVCAP)

Provides door-to-door, shared ride transportation for individuals receiving cancer treatment in Kennebec and Somerset Counties.

- **Advance coordination needed?**
Yes. Clients must call at least two (2) days in advance to schedule a trip.
- **Accessible service?**
Yes. KVCAP has a fleet of ADA accessible vehicles equipped with lifts and ramps.
- **Eligibility:**
Reside in Kennebec or Somerset County and need assistance getting to and from cancer treatment related appointments.
- **Who to contact: (207) 859-1500**
- **Funding cycle: Active**



Organization: Penquis Transportation Services

Penquis Transportation Services is a department within Penquis CAP. Penquis Transportation Services is the MaineCare Broker (Brokerage) for Region 3 (Penobscot County & Piscataquis County) and Region 4 (Kennebec County & Somerset County), and the Maine DOT Regional Transportation Provider for Region 3 (Lynx).

If a client has full MaineCare coverage that includes transportation, they would call the Brokerage at 974-2420 to set up their medical rides. The medical appointment would have to be MaineCare eligible to use this service.

If a client does not have full MaineCare coverage, or needs transportation to a non-MaineCare covered service, they would call Lynx at 973-3695. Lynx has multiple funding sources, with each one having its own set of rules and regulations. Lynx has Maine Cancer Foundation funding that is used to get people to their cancer treatment, either by supplying a ride or offering reimbursement if the client has their own transportation. We have other funding that can be used for rides, but not reimbursement. Lynx has other funding for rides for medical, grocery shopping, socialization, etc. Eligibility varies by funding source, but anyone who has cancer will qualify.

The Brokerage and Lynx have many similarities. Both use the same software and pool of drivers. Both require two full business days' notice to set up the rides, for example, if you call on Monday, we are scheduling for Thursday and beyond (Tuesday and Wednesday count as the two full business days). We use agency vehicles that are lift-equipped, volunteer drivers, taxicabs, and some funding allows for friend/family reimbursement.

Lynx currently has Maine Cancer Foundation funds. The demand for friend/family reimbursement has been higher than the funding available. We have limited the reimbursement to two days per week. The funds are estimated to run out in May or June.

Organization: Western Maine Transportation Services

Demand-Response, curb-to-curb public bus services in much of Androscoggin, Franklin and Oxford Counties

Commuter public bus services between Farmington and Lewiston~Auburn and between Lewiston~Auburn and Lisbon, Topsham, Brunswick and Bath

Local scheduled fixed-route public bus service in Brunswick

- **Is advanced coordination needed? Yes**



For Demand-Response services, reservations, as far in advance as possible, and no less than 2 business days ahead of the trip, are required. Call 800-393-9335 selection 1, from 7:00 AM to 5:00 PM, Monday-Friday, or from 9:00 AM to 4:00 PM, Saturday.

- **ADA compliant: Yes**
Most Western Maine Transportation Services vehicles are accessible to individuals with disabilities and will accommodate 1 or 2 mobility devices, depending on size. Please note some combined weights of wheelchairs or mobility devices may exceed ramp or lift capacity safety limits.
- **Eligibility requirements:**
There are no eligibility requirements to use any of Western Maine Transportation Services public buses. Determining eligibility for some fare assistance may be required. Maine Cancer Foundation funding does not have any eligibility. Please note, riders who are MaineCare members will need to continue to contact the broker to schedule transportation to clinical appointments.
- **Contact:**
For information or to schedule a ride, please call 800-393-9335 selection 1, from 7:00 AM to 5:00 PM, Monday-Friday, or from 9:00 AM to 4:00 PM Saturday.
- **Funding cycle:** Active

Organization: York County Community Action Corporation

Regional Transportation Provider for York County

- (3) General public bus routes between Springvale & Saco (**Southern Maine Connector**), Springvale & South Sanford (**Sanford Transit**) and Sanford & Wells (**Orange Line**)
- Agency vehicle and Volunteer Driver On Demand service throughout York County (primarily medical), *advanced reservations required.*
- Agency vehicle Shopping Routes throughout York County, *advanced reservations required.*
- Job Commuter service between Sanford & Biddeford and Sanford & Wells, *advanced reservations required.*
- **ADA compliant? Yes**
- **Eligibility requirements:**
Minimal eligibility requirements for majority of service offered.
Income eligibility requirements for specific contract services.
- **Contact:** 207 459-2932 / 1 800 965-5762 or www.yccac.org for more detailed info.



- **Funding cycle:** Active

Mid Coast Connector provides Mainecare NET (non-emergency transportation) rides for region 5. Region 5 covers the counties of Waldo, Knox, Lincoln, and Sagadahoc, as well as the towns of Harpswell and Brunswick.

Mid Coast Connector also provides non-Mainecare, public transportation to Waldo, Knox, Lincoln, and Sagadahoc counties.

Organization: Mid Coast Connector

For clients in our four counties who do not have Mainecare but cannot afford to pay, we have several grant sources which may cover their transportation.

- **Is advanced coordination needed? Yes**

Clients requesting transportation must call at least two business days in advance of their appointment. Business days do not include weekends or agency holidays. We observe all federal holidays.

- **ADA compliant: Yes**

When calling for appointments, please notify us of any access needs. We have vehicles which can accommodate all mobility needs, including wheelchair vehicles and lift vehicles.

- **Eligibility requirements:**

Clients who wish to utilize our NET services must live within region 5 and have full coverage Mainecare as either their primary or secondary insurance.

Clients who wish to utilize our public, self-pay transportation must live in Waldo, Knox, Lincoln, or Sagadahoc Counties, and their destination must be within the same county as their residence. The only exception to the within-county limitation is for life saving care such as cancer care or dialysis.

Clients within Waldo, Knox, Lincoln, or Sagadahoc County wishing to cover their transportation with grant funding must apply for transportation support. Their application will then be screened for eligibility. Clients utilizing grant funding are not restricted to within county limits.

- **Contact:**

Clients wishing to schedule rides may call **(855)930-7900** to speak to our intake team. **Option 1** on the menu allows for the scheduling of NET rides, **Option 2** allows for the scheduling of self-pay rides, and if the client wishes to inquire about transportation support, they may press **Option 7**.

- **Funding cycle:** Active



Organization: Beth C. Wright Cancer Resource Center

The Beth C. Wright Cancer Resource Center assists with transportation and lodging associated with long distance cancer treatment. We assist with coordinating free transportation for individuals within Washington and Hancock Counties. It's a long drive for many cancer patients who must travel from 40 to 100 miles or more, one way to access their cancer treatments.

- **Is advanced coordination needed? Yes**

Given we work with other transportation services, we do ask that we have at least a three (3) to five (5) days' notice from patients so we can coordinate transportation accordingly. We understand emergencies do happen and we do our best to accommodate. We observe all federal holidays.

Please note: We work with Pal's and Angel Flight, given they utilize the services of volunteer pilots and earth angels, they do ask that we have at least a five (5) to seven (7) days' notice from patients so they can coordinate flights accordingly.

- **ADA compliant: Yes**

- Most Downeast Maine Transportation Services vehicles are accessible to individuals with disabilities and will accommodate 1 or 2 mobility devices, depending on size.
- We work with transportation agencies that provide ADA accessible vehicles equipped with lifts and ramps.
- We work with Pal's and Angel Flight, so they do ask that patients be able to board and exit small general aviation aircraft.

- **Eligibility requirements:**

- Anyone who is seeking cancer treatment and cancer care inside and outside of their geographic area.
- Please note, riders who are MaineCare members will need to continue to schedule transportation to clinical appointments with the broker. However, BWC Cancer Patient Navigator will assist cancer patients with scheduling with broker.
- Minimal eligibility requirements for the majority of services offered.
- Income eligibility may be requirements for a few specific contract services.

- **Contact:**

BWC Call: 207-664-0339, or email: infor@bethwrightcancercenter.org

- **Funding Cycle:** Active



Organization: Aroostook Regional Transportation System, Inc. (ARTS)

ARTS is a non-profit transportation provider in Aroostook County, the Patten region in Penobscot County, and the Danforth region in Washington County. ARTS' general public routes go from all outlying communities to the hub cities including Presque Isle, Houlton, Caribou, and Fort Kent. Scheduled routes from more rural communities are only one day per week, and passengers call ahead to schedule pickup. Our in-town Presque Isle, Houlton, and Caribou clients can ride the general population buses daily. ARTS contracts with DHHS, the VA, and Modivcare to provide specialized transportation to their clients. ARTS have a fleet of over 20 vehicles with wheelchair lifts or ramps including vans, school buses, and smaller buses. ARTS have current contracts with the Central Aroostook Association in Presque Isle and the Adult Multiple Alternative Center in Caribou to transport their students and participants to the programs. Additionally, ARTS also have an agreement with the Aroostook Area Agency on Aging to transport older adult volunteers and persons with disabilities.

- **Is advanced coordination needed? Yes**
- **ADA compliant: Yes**
- **Eligibility requirements:**
 - Each applicant is eligible for a maximum benefit of \$1,000 per year of the grant to allow more individuals support.
 - Applicants must not have additional resources to help with transportation, including MaineCare or VA coverage, to ensure those without other resources can utilize the funding.

Contact: Individuals can apply by calling (207)764-5246 Monday-Friday from 8-4:30 or email rides@artsme.org.

- **Funding cycle:** Active

Organization: Penquis Transportation Services

Provides on demand curb-to-curb, shared ride transportation for individuals residing in Penobscot (excluding Patten) and Piscataquis counties for trips not covered by MaineCare, and Penobscot (excluding Patten), Piscataquis, Kennebec, and Somerset counties for MaineCare-covered trips. Travel support is in the form of rides or mileage reimbursement. Lodging is available for MaineCare trips with prior approval from MaineCare. Penquis has many funding sources and staff will match the best funding source to meet your transit needs.

- **Is advanced coordination needed?**
 - Yes, advance notice shall be given at least two (2) business days prior to the trip.
- **ADA compliant:**
 - Yes, Penquis has ADA lift-equipped agency vans, in addition to using volunteer drivers and local taxi companies. Please let our staff know of any ADA needs you have when you call to schedule your ride.



- **Eligibility requirements:**
 - Trips not covered by MaineCare - Reside in Penobscot County (excluding Patten) or Piscataquis County.
 - MaineCare covered trips - Reside in Penobscot County (excluding Patten), Piscataquis County, Kennebec County, or Somerset County.
- **Contact:**
 - Penquis Transportation 207-973-3695 for trips not covered by MaineCare.
 - Penquis Transportation 207-974-2420 for trips covered by MaineCare.
- **Funding cycle:** Active

Organization: PALS SkyHope

PALS SkyHope is a not-for-profit organization that provides free flights to medical care. This is done through a network of volunteer pilots who volunteer their aircraft, skills, and pay for the fuel. Patients get to fly with a companion or caregiver as often as needed.

- **Is advanced coordination needed?**
 - PALS SkyHope asks for 5 working days to fill a flight request
- **ADA compliant:**
 - No - patients must be ambulatory and be able to enter, sit upright, and exit the aircraft
- **Eligibility requirements:**
 - Trip must be more than a 2-hour drive
- **Contact:**
 - To start a flight request, visit www.PALSSkyHope.org and click “request a free flight.” For more information call 1.888.818.1231.
- **Funding cycle:** Continuous